

## ONLINE SERVICES LIST

### ONLINE PAYMENT

- 1 Quick Payment through (BillDesk or Paytm)**  
<https://mpay.guvnl.in/paytm/QuickPay.php> Or [mgvcl.com](http://mgvcl.com)
- 2 GUVNL Electricity Bill Payment Application (Android App)**
- 3 Quick Payment through Consumer Portal**  
[https://www.mgvcl.in:7013/PortalWeb/appmanager/LaunchPortal/LaunchDesktop?nfpb=true&windowLabel=portletInstance\\_55&nffvid=%2FPortalWeb%2Fpages%2Fpayment%2FquickPay.jspx&pageLabel=portal\\_homeportal\\_portal\\_page\\_5#wlp\\_portletInstance\\_55](https://www.mgvcl.in:7013/PortalWeb/appmanager/LaunchPortal/LaunchDesktop?nfpb=true&windowLabel=portletInstance_55&nffvid=%2FPortalWeb%2Fpages%2Fpayment%2FquickPay.jspx&pageLabel=portal_homeportal_portal_page_5#wlp_portletInstance_55)
- 4 Payment through Consumers Portal**  
<https://www.mgvcl.in:7013/PortalWeb/appmanager/LaunchPortal/LaunchDesktop>
- 5 VISA Credit/Debit Card holder can pay energy bill through BillDesk BillPay India website payments.billdesk.com/pbVISA Card Holder**  
<https://payments.billdesk.com/pb/>
- 6 Consumers can also pay their energy bill through various banks portal.**
- 7 Payment through Mobile App**

Paytm      Mobiwik      Freecharge      Bhim      Other  
Amazon Pay      Phonepe      Google Pay      Airtel Payment Bank      Wallets

### COMPLAINT

- 1 CCC Numbers: 19124 or 1800 233 2670**
- 2 GUVNL Power Complaint Redressal (Android App)**
- 3 Whatsapp Number (Only through whatsapp messages 925218002)**
- 4 Twitter (@mgvcl\_mgvcl)**
- 5 Complaint through Portal**  
[https://www.mgvcl.in:7013/PortalWeb/appmanager/LaunchPortal/LaunchDesktop?nfpb=true&nffvid=%2FPortalWeb%2Fpages%2Fcc%2FnonConsumerComplain.jspx&pageLabel=NonConsumerComplaint&windowLabel=NonConsumerComplaint#wlp\\_NonConsumerComplaint](https://www.mgvcl.in:7013/PortalWeb/appmanager/LaunchPortal/LaunchDesktop?nfpb=true&nffvid=%2FPortalWeb%2Fpages%2Fcc%2FnonConsumerComplain.jspx&pageLabel=NonConsumerComplaint&windowLabel=NonConsumerComplaint#wlp_NonConsumerComplaint)
- 6 Urja Mitra Application**
- 7 Suryashakti Kisan Yojana (SKY)**  
<https://suryagujarat.guvnl.com>
- 8 Other Services**

Apply for new connection      Change of Load      Change of name  
Permanent Disconnection (PDC)      AG-Reconnection      Line Shifting

<https://suryagujarat.guvnl.com>

